

Our goal is to exceed the expectations of every Client, by offering outstanding services, increased flexibility, and greater value, thus optimizing system functionality and improving operational efficiency.

# Company Profile

2024



Khula KL Development Services (Khula), is a 100% BEE company, a place for Professional Development, we are a network of passionate, supportive, collaborative, diverse and professional consultants, facilitators, assessors and moderators; who focus on developing the skills of company employees to improve team performance.

Our goal is to exceed the expectations of every client by offering outstanding services, increased flexibility, and greater value, thus optimizing system functionality and improving operational efficiency.

### **OUR VISION**

At Khula KL Development Services (Pty) Ltd, we are dedicated to provide the highest quality Training Solutions and Consulting Services to our clients.

### **OUR MISSION**

The Khula KL Development Services (Pty) Ltd mission is to provide World-Class customer satisfaction in Training and Consulting Services marketplace; while maintaining commitment to the highest standards of ethical behaviour, and professional integrity.

Khula KL Development Services (Pty) Ltd accomplishes this by combining quality products and proven technologies with certified Education and Training professionals and industry expects, providing unsurpassed service and support to our clients.

### THE KHULA APPROACH

We first do a needs analysis using our competency tools which helps to conduct appropriate

research and come up with working solutions with each identified need, develop client-centred tailor-made training material, present solution-driven high impact training, conduct training evaluation to monitor impact, provide additional support where need be and then certify candidates.





### Why Choose us:

### Expertise

The Directors, Facilitators, Assessors and Moderators employed by Khula have many years of experience in skills development training. Clients can trust that Khula's courses teach real skills with measurable results.

### ROI for Employers

Our training approach ensures that knowledge and skills acquired is applied in the workplace, adding value and making a difference to productivity in the workplace.

### Accredited Training Programs

Khula is accredited as a Provider of Education and Training. We have been audited on our quality process and surpassed all the industry requirements with regard to our methodology, trainer qualifications, assessing and moderating, as well as compliance to QMS.

### B-BBEE

Khula prides itself on having been awarded with the B-BBEE verification status of LEVEL 1 contributor with a 135% BEE Recognition Level.





# What makes us unique?

### Measurable results

We are able to do assessments before and after training, that way we can measure

what the learner has gained from the training, and ensure they use their newly gained knowledge in the workplace.

### **Course Training Reports**

 The post course training report covers the Facilitators Observation and feedback, the report also lists recommendations to help our clients achieve their goals following training and assisting with long-term change in the workplace.



### **Flexible Learning**

Online and Classroom Learning

### Easy and Fun

• We provide fun and quality education with excellence to build our learners futures. Our online learning is fun and easy to use. Learners get to interact with each other and have classroom experience.





## **TRAINING MENU**

All our courses are accredited by the Transport Education and Training Authority, and Services SETA.

# **Khula Development Services Offering**

# Supply Chain Management , Transport and Logistics - TETA

			NQF		
Code	Course Name	Duration	Level	Credits	Accreditation
NC:SCM	National Certificate: Supply Chain Management	1 Year	Level 5	150	74149
NC:SSCM	National Certificate: Strategic Supply Chain Management	1 year	Level 5	153	74149a
NC:PPSC	National Certificate: Purchasing/Procurement and Supply Chain	1 year	Level 5	151	74149b
NC:LM	National Certificate: Materials/Logistics Management	1 year	Level 5	152	74149c
NC:PSS	National Certificate: Public Sector Supply Chain	1 year	Level 5	182	74149d
TF: FH	National Certificate: Freight Handling	1 year	Level 3	128	57831
Constructi	on Qualifications - CETA				
TF: CRW	National Certificate: Construction Road Works	l year	Level 3	155	24173
TF:BCC	National Certificate: Building and Civil Construction	l year	Level 3	140	65409
Business A	dministration Qualifications – SERV	ICES SETA			
TF: CCS	National Certificate: Contact Centre Support LP73269	1 year	Level 2	128	71490
TT-D A	Further Education and Training Certificate Business Administration Services	luogr	Lovel 4	140	/1505
TF:BA	LP35928	1 year	Level 4	140	61595
TF:GM	National Certificate: Generic Management LP60269	1 year	Level 5	162	59201
TF:LRP	National Certificate: Labour Relations Practice LP48641	1 year	Level 5	121	93993



	National Continuos (CFTC)				
TF:GETH	National Certificate: (GETC) General Education and Training: Hygiene and Cleaning	1 year	Level 1	120	57937
Manufact	uring and Engineering – MERSETA				
TF:PT	National Certificate: Production Technology	1 year	Level 3	120	58785
TF:PT2	Further Education and Training Certificate: Production Technology	1 year	Level 4	143	58779
Informatio	n Technology – MICT SETA				
TF:EUC	National Certificate: Information Technology End User Computing LP 49077	1 year	Level 3	130	61591
TF:TS	Further Education and Training Certificate: Technical Support	1 year	Level 4	165	78964
TF:SS	National Certificate: Information Technology Systems Support	1 year	Level 5	160	48573
Wholesale	and Retail				
TF:WRO	National Certificate: Wholesale and Retail Operations	1 year	Level 3	120	63409
Hospitality	- CATHSSETA				
TF:HR	Further Education and Training Certificate: Hospitality Reception LP59790	1 year	Level 4	126	64469
TF:PC	National Certificate: Professional Cookery	1 year	Level 4	145	14111
TF:FFS	National Certificate: Fast Food Services	1 year	Level 3	138	14115
Agriculture - AGRISETA					
TF:PP	National Certificate: Plant Production	1 year	Level 2	120	48975
EDUCATIO	N, TRAINING AND DEVELOPMENT -	ETDP SETA			
TF:ECD	Further Education and Training Certificate: Early Childhood Development	1 year	Level 4	140	58761



New Vent	New Venture Creations						
FET: NV	Further Education and Training Certificate: New Venture Creation	1 year	Level 4	149	66249		
Short Cou	rses - Supply Chain						
SC1	Monitor, assess and manage risk	2 months for POE	Level 5	8	252025		
SC2	Management practices within the supply chain	2 months for POE	Level 5	10	336702		
SC3	Establish a competitive supply chain infrastructure	2 months for POE	Level 5	10	336706		
SC4	Facilitate processes to ensure the integration of supply chain information	2 months for POE	Level 5	8	336708		
SC5	Develop and implement supply chain performance management systems	2 months for POE	Level 5	10	336710		
SC6	Demonstrate an understanding of the key elements in developing strategies to optimise operational supply	2 months for POE	Level 6	8	336711		
SC7	Outline the philosophy of Supply Chain Management	2 months for POE	Level 6	6	336712		
SC8	Manage relationships between supply chain partners	2 months for POE	Level 5	10	336719		
SC9	Manage logistics operations	2 months for POE	Level 4	12	113835		
SC10	Manage the return of goods	2 months for POE	Level 6	2	123192		
SC11	Describe and apply the management of stock and fixed assets in a business unit	2 months for POE	Level 4	2	13945		
SC12	Control and order stock	2 months for POE	level 4	4	246750		
SC13	Select and develop service providers for a forwarding operation	2 months for POE	Level 5	8	252260		
SC14	Align logistics activities to achieve competitive advantage	2 months for POE	Level 5	15	252288		



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SC15	Formulate risk management policies and procedures for international trading companies	2 months for POE	Level 5	8	252294
SC16	Conduct initial assessment for strategic sourcing	2 months for POE	Level 6	4	260077
SC17	Develop a sourcing strategy	2 months for POE	Level 6	8	260097
SC18	Execute a strategic sourcing strategy	2 months	Level 6	6	260137
SC19	Adhere to professional conduct and business ethics	2 months for POE	Level 4	4	335835
SC20	Manage in and out sourcing	2 months for POE	Level 5	4	336679
SC21	Create sustainable value through appropriate cost and pricing strategies	2 months for POE	Level 6	10	336680
SC22	Process customer orders	2 months for POE	Level 5	5	336681
SC23	Demonstrate an understanding of the principles of marketing	2 months for POE	Level 5	5	336699
SC24	Lead and influence the supply chain management environment	2 months for POE	Level 6	13	336700
SC25	Demonstrate an understanding of the fundamental principles of the economy	2 months for POE	Level 5	8	336701
SC26	Design a distribution network	2 months for POE	Level 6	5	336703
SC27	Prepare products for transportation; manage the return of goods and warehousing	2 months for POE	Level 5	10	336704
SC28	Demonstrate an understanding of the fundamentals of international trade and execute international purchases	2 months for POE	Level 6	5	336705
SC29	Demonstrate an understanding of the key issues important for compliance with corporate governance principles and social responsibility	2 months for POE	Level 5	6	336707
SC30	Conduct demand forecasting and develop supply and capacity plans to meet demand	2 months for POE	Level 6	8	336720



	Demonstrate an understanding of the key concepts and elements of	0 "			
SC31	strategic supply chain management	2 months for POE	Level 6	13	336739
SC32	Analyse logistics systems and implement appropriate strategic plans	2 months for POE	Level 6	8	336740
SC33	Schedule production activities	2 months for POE	Level 5	5	336741
SC34	Develop and implement optimal inventory strategies	2 months for POE	Level 6	8	336742
SC35	Negotiate with suppliers	2 months for POE	Level 5	12	252267
SC36	Apply professional values and ethics in the operational environment	2 months for POE	Level 5	4	335800
SC37	Evaluate the influences of key components in a supply chain	2 months for POE	Level 5	8	336709
SC38	Demonstrate an understanding of the supply chain environment	2 months for POE	Level 5	8	336713
SC39	Explain the role of transport logistics	2 months for POE	Level 1	2	252249
Public Sec	ctor Courses				
PS1	Participate in the design and implementation of municipal supply chain management	2 months for POE	Level 6	12	116353
PS2	Demonstrate and apply knowledge of the ethical standards in the Public Sector	2 months for POE	Level 4	4	242857
PS3	Apply the principles and theories of public sector project management	2 months for POE	Level 6	12	242914
PS4	Apply principles, regulations and legislation underlying supply chain management in the public sector	2 months for POE	Level 5	15	119345
PS5	Demonstrate knowledge and insight into a bid committee system applicable to an Organ of State in South Africa	2 months for POE	Level 5	15	337061



BC1	Writing and Presentation	2 months for POE	Level 4	5	119459
Busines	s Communication				
FM6	Display an understanding of the International Trading Environment	2 months for POE	Level 2	7	11407
FM5	Apply a knowledge and understanding of International Trade Documentation	2 months for POE	Level 2	7	11409
FM4	Prepare freight for transportation	2 months for POE	Level 1	4	252261
FM3	Prepare freight for storage	2 months for POE	Level 1	2	252264
FM2	Secure and retain new business in the freight forwarding industry	2 months for POE	Level 5	8	252296
FM1	Demonstrate knowledge and understanding of the legal framework of freight forwarding	2 months for POE	Level 5	7	252291
Freight	management				
WS3	Pick stock in a distribution centre/warehouse	2 months for POE	Level 2	12	117899
WS2	Move, pack and maintain stock in a distribution centre/warehouse	2 months for POE	Level 2	12	117898
WS1	Count stock for a stock-take	2 months for POE	Level 2	7	114891
Wareho	use and Stock				
PS9	Motivate and Build a Team	2 months for POE	Level 4	10	242819
PS8	Perform demand management activities for public sector supply chain management	2 months for POE	Level 5	7	377901
PS7	Perform acquisition management activities for public sector supply chain management.	2 months for POE	Level 5	11	377898
PS6	Administer contracts for goods, works and services in the public sector	2 months for POE	Level 5	5	377896



BC2	Use language and communication in occupational learning programmes	2 months for POE	Level 4	5	119471
вС3	Interpret and use information from texts	2 months for POE	Level 3	5	119457
BC4	Read/view, analyse and respond to a variety of texts	2 months for POE	Level 4	5	119469
BC5	Accommodate audience and context needs in oral/signed communication	2 months for POE	Level 3	5	119472
BC6	Utilise layout signs and signal communications in the transport industry	2 months for POE	Level 1	4	252255
BC7	Engage in a range of speaking/signing and listening interactions for a variety of purposes	2 months for POE	Level 1	6	119635
BC8	Explore and use a variety of strategies to learn	2 months for POE	Level 1	5	119631
вС9	Read/view and respond to a range of text types	2 months for POE	Level 1	6	119640
BC10	Write/Sign for a variety of different purposes	2 months for POE	Level 1	6	119636
Maths an	d Calculations				
MC1	Apply knowledge of statistics and probability to critically interrogate and effectively communicate findings on life related problems	2 months for POE	Level 4	6	9015
MC2	Represent analyse and calculate shape and motion in 2-and 3-dimensional space in different contexts	2 months for POE	Level 4	4	9016
мС3	Use mathematics to investigate and monitor the financial aspects of personal, business, national and international issues	2 months for POE	Level 4	6	7468
MC4	Describe and represent objects in terms of shape, space and measurement	2 months for POE	Level 1	5	119373



мС5	Describe, interpret and represent mathematical patterns, functions and algebra in different contexts	2 months for POE	Level 1	6	119368	
MC6	Evaluate and solve data handling and probability problems within given contexts	2 months for POE	Level 1	5	119364	
мс7	Work with numbers; operations with numbers and relationships between numbers	2 months for POE	Level 1	4	119362	
Basic Co	mputer Skills					
CMS1	Apply basic computer technology	1 month for POE	Level 3	11	113836	
CMS1	Managing files in a Graphical User Interface (GUI) environment	2 months for POE	Level 1	3	117867	
CMS2	Operate a personal computer system	2 months for POE	Level 1	3	116932	
CMS3	Use generic functions in a Graphical User Interface (GUI)- environment	2 months for POE	Level 1	4	117902	
Health ar	nd Safety in Transport Environment					
HS1	Understand chemical dependency and apply personal health care	2 months for POE	Level 1	3	110254	
HS2	Explain occupational health and safety within the transport industry	2 months for POE	Level 2	6	252279	
Customer service						
C\$1	Foster and maintain customer relations	2 months for POE	Level 3	10	123258	
CS2	Describe the impact of customer service on a business	2 months for POE	Level 1	6	252244	



### **TESTIMONIALS**

"Can't believe how much I have learnt in such a short time. Lessons were well presented and I really enjoyed the project management course"

Thandazani Vunyungwi; Warehouse Supervisor

"I have never done online learning before, I was anxious at first but managed to pass all my courses. Looking forward to the next level"

Diana Mondli; Student

"Working with Khula was eye-opening for my team, the Transport Management course was very helpful in improving our operations"

Thabang Pokotje, SAAT Manager



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# **Your Trusted Skills Training Partner**

We look forward to hearing from you!